

JEREMY PENNA

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A curiosity-driven Web Developer with a love for technology and an eagerness to learn. With demonstrated leadership abilities and quality assurance experience, a dedicated professional who's ready to partner with a company at the forefront of technology. Seeking to utilize creativity and problem solving skills on new challenges.

SKILLS AND ACHIEVEMENTS

- W3SCHOOLS JAVASCRIPT CERTIFICATION – April 2022
- WEB DEVELOPMENT: HTML5 | CSS3 | Bootstrap | Unit Testing w/Mocha | Responsive Design | SCRUM | Git | CLI | JavaScript

WORK EXPERIENCE

STUDENT | Generation Junior Web Developer Program, Washington D.C 11/2021 – 04/2022

21-week program that cultivates growth, persistence, and personal responsibility mindsets through collaborative and consistent practice with peers. Develop fundamental knowledge of programming and JavaScript, developer tools, and SCRUM over 350 hours. Facilitate study groups to support peers and formulate new ideas. Collaborated and communicated efficiently with a team of 3 other learners to develop a task board that required the use of JavaScript, HTML, and CSS.

CIVIL HAND II | Goodman Telecom Solutions, Frisco TX 08/2021 – Present

- Spearhead the commission of 5G radios and HUB duties for the VZW Quick Snap project.
- Organize and maintain inventory for new site builds.
- Coordinate with city officials to deliver permits and get inspections completed before project deadline.
- Assess construction drawings to incorporate redlines before site decommission.
- Authored documentation that reduced errors during the commission of equipment by 20% and increased productivity by 50%.

CELL TECHNICIAN II | Goodman Telecom Solutions, Frisco TX 08/2015 – 08/2021

- Attained Top Gun Award for KPIs exceeded, including under 5% ticket repeats and 90% SLA time met.
- Promoted from Cell Tech I to Cell Tech II which involved supervisory responsibilities for resolving client issues.
- Grew revenue and improved client relationship by reducing time to resolve customer-facing tickets while maintaining quality, and as a result, our company earned new projects.
- Volunteered for disaster areas and restored over 30 sites by utilizing time management and exceptional problem-solving skills.

ADEX, Alpharetta GA

03/2010 – 08/2015

SWITCH TECHNICIAN I | 04/2013 – 08/2015

- Integrated NASCAR events utilized by thousands of people at a time.
- Collaborated with Fortune 10 company to diagnose and repair issues with collocated hardware.
- Supported field technicians in the diagnosis of faults on site.
- Supervised vendors during scheduled preventive maintenance.
- Maintained 62 switching locations serving thousands of cell towers for the central United States.

FIELD ENGINEER II | 05/2010 – 04/2013

- Acquired lead role within 4 months by demonstrating the ability to quickly learn complex hardware configurations and troubleshooting concepts.
- Directed team of 3 on installation and configuration for over 230 cellular towers.
- Maintained high levels of quality assurance and control.
- Facilitated training regarding equipment knowledge and procedures and onboarding for over 20 new hires.

EDUCATION

HIGH SCHOOL DIPLOMA | Burlison High School